

Los Angeles County Emergency Resources

LA County Emergency Services

- **Palisades Fire Details and Helpful Resources**

<https://www.fire.ca.gov/incidents/2025/1/7/palisades-fire>

Evacuation orders, evacuation shelters, road closures, animal evacuation shelters, school closures

Palisades Fire Public Information Line: 213-484-5604

- **Eaton Fire Details and Helpful Resources**

<https://www.fire.ca.gov/incidents/2025/1/7/eaton-fire>

Evacuation orders, evacuation shelters, road closures, animal evacuation shelters, school closures

Public Information Line: 626-662-0120

- **LA County Emergency Alert Notification**

<https://ready.lacounty.gov/emergency-notifications/#Non-Weather-Messages>

Local Primary stations for Los Angeles County include:

- **Local Primary 1:** KFI (640 AM), KNX (1070 AM), and KBIG (104.3 FM)
- **Local Primary 2:** KROQ (106.7 FM) and KCBS (93.1 FM)

- **LA County Emergency Information and Resources**

<https://lacounty.gov/emergency/>

- Lyft: Riders in need can use the code [CAFIRERELIEF25](#), valid for 2 rides up to \$25 each (\$50 total) for 500 riders from now until 1/15 at 11:59 p.m.
- Uber: Use promo code WILDFIRE25 in the wallet section of your Uber app to redeem 2 free Uber rides up to \$40/each for transportation to/from active shelters.
- Airbnb: Airbnb, partnership with 211 LA, is offering free temporary housing for residents displaced or forced to evacuate due to the recent wildfires. Submit your information in the form found at the weblink to receive notifications on availability. Please note, spaces are limited, and completing the form does not guarantee a stay. Eligibility criteria apply.
- Metro: Fare collection for rides on Metro has been suspended systemwide.

- **Los Angeles Emergency Management Department**

<https://emergency.lacity.gov/updates>

See here for evacuation updates and shelter information as well as location/hours of LA Family Assistance Centers for those seeking information about missing loved ones as a result of the Palisades Fire. For more information, call **800-675-5799**

Food and Shelter

- **Los Angeles Regional Food Bank**

<https://www.lafoodbank.org/find-food/pantry-locator/>

Search by zip code for local food pantries

Ph: 323-234-3030

- **Red Cross Shelter and Disaster Relief Services**

<https://www.redcross.org/local/california/los-angeles/about-us/our-work/california-wildfires-response-january-2025.html>

For assistance accessing a Red Cross shelter and disaster support services, search by zip code at the website for a local shelter, or you may also download the free Red Cross app or call **1-800-RED CROSS** for assistance.

Mental Health Support

- **LA County Dept. of Mental Health ACCESS Center**

<https://dmh.lacounty.gov/our-services/disaster-services/disaster-mh-resources/>

The ACCESS Center operates 24 hours/day, 7 days/week

The Hotline enables disaster victims to receive, over the telephone, the following mental health services:

- Screening
- Assessment
- Referral
- Crisis Counseling

During County emergencies, ACCESS also functions as a disaster response line that provides crisis-related support and services to impacted residents and communities.

Ph: **1-800-854-7771**

Additional Resources

- **Cell Phone Assistance**

AT&T

<https://about.att.com/pages/disaster-recovery/california-fires>

"AT&T Postpaid & Prepaid customers in affected areas, we are waiving overage charges to provide unlimited talk, text and data through February 6, 2025. We're also waving various charges for residential and business wireline orders placed through January 7, 2026."

Verizon:

<https://www.verizon.com/about/news/2025-wildfire-updates>

- "Call/Text/Data usage incurred by customers in California's hardest hit counties will be waived from Jan. 9- Jan. 18."
- "Verizon has deployed free Wi-Fi and charging stations for public use in several locations throughout the community:
 - Westwood Recreation Center | 1350 S. Sepulveda, Los Angeles 90025
 - El Camino Real Charter High School | 5440 Valley Circle Blvd, Woodland Hills, CA 91367
 - Oxnard College | 4000 S Rose Avenue, Oxnard, CA 93033"

- **FEMA Assistance**

<https://www.fema.gov/assistance/individual/program>

"Individuals and Households Program (IHP) provides financial and direct services to eligible individuals and households affected by a disaster, who have uninsured or under-insured necessary expenses and serious needs. IHP assistance is not a substitute for insurance and cannot compensate for all losses caused by a disaster. The assistance is intended to meet your basic needs and supplement disaster recovery efforts."

Locate a FEMA Disaster Recovery Center here: <https://gateway.fema.gov/ESF6/DRCLocator>

Apply for assistance online here: <https://www.disasterassistance.gov/>
FEMA Helpline: 1-800-621-3362

- **Mutual Aid Los Angeles Network**
<https://mutualaidla.org/>
2025 Fire & Windstorm Resource Library
- **The State Bar of California – Legal Help After a Disaster**
<https://www.calbar.ca.gov/Public/Free-Legal-Information/Legal-Help-After-a-Disaster>

Statewide disaster legal services website: www.disasterlegalservicesca.org provides information and resources for wildfire survivors.

Statewide legal assistance hotline: 888-382-3406. Disaster legal services for anyone impacted by the wildfires. No hours because it takes messages. No income limits; free to everyone.

- **The YMCA:**
[Community Response & Action | YMCA Metro LA](#)
 - Free Child Care:**
 - Local YMCAs are opening their doors for children of first responders, essential workers and children of families who were displaced, evacuated or lost property, or who cannot attend school because their school has closed for the day. This program is being offered at no-cost.
 - Children must be at least 4 years and 9 months old to attend the program and must be in grades TK-8th. Space is limited. Contact afterschool@ymcaLA.org to learn more and sign up.
 - No Cost Services:**
 - We are converting our YMCA centers into temporary evacuation sites, offering shelter, showers, and basic amenities (charging phones, fresh water, etc.)
 - Our centers will serve as distribution points for emergency supplies
 - We will provide free access to YMCA amenities to displaced residents
 - Offer mental health support through our existing counseling programs. Our licensed social workers are ready to provide immediate support to youth and families and help connect them to resources